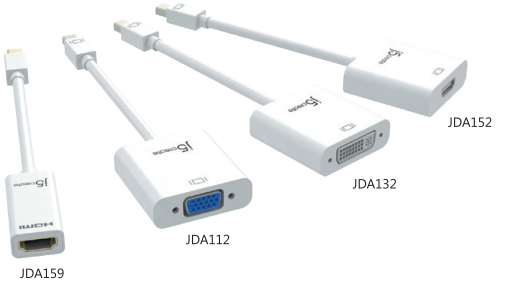
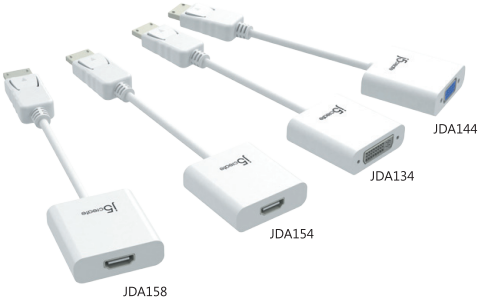
j5create

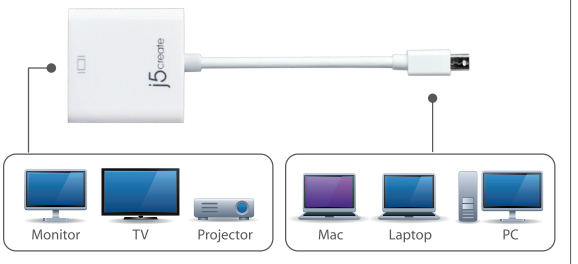
Mini DisplayPort™ Adapter



DisplayPort™ Adapter



◎ JDA112/132/152/159



◎ JDA114/134/154/158

STOP! If you have any problems with this product please contact our technical support team before returning it to the store.

TECHNICAL SUPPORT

Customer Service: **888-988-0488**
Technical Support: **888-689-4088**
Email: **service@j5create.com**
Live Chat: **www.j5create.com/livechat**
Support Ticket: **tickets.j5create.com**

SOPORTE TÉCNICO
Número gratuito: +1-888-988-0488
Horario de atención:
Lun-Vier. 10:00-19:00 U.S.A-E.S.T
Email: service@j5create.com

TECHNISCHER SUPPORT
Kostenloser Anruf bei:
+1-888-988-0488
Sprechstunden:
Mon. – Frei. 10.00-19.00 U.S.A-E.S.T
E-mail:service@j5create.com

SUPPORT TECHNIQUE
Numéro gratuit: +1-888-988-0488
Heures d' ouverture:
lun. - Ven. 10:00 - 19:00 U.S.A-E.S.T
Email: service@j5create.com

テクニカルサポート
お客様相談センター：03-5540-9010
電子メール：j5_support@kagaht.co.jp
テクニカルサポートやその他のご相談は下記の時間にくださいますようお願い申し上げます
営業時間：平日：9:30~11:30/13:30~17:30

技術支援資訊
美國客服專線：+1-888-988-0488
台灣客服專線：+886-2-2269-5533#19
客服時間：
星期一至星期五9:30 AM-6:00PM
(台灣時間)
Email信箱：service.tw@j5create.com

2015Apr-V1

Limited Warranty

j5create offers a limited 1-year warranty. User's wear & tear damage is not included. The user shall call or email **j5create** customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one way return freight cost and we will take care of one way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

(i) a copy of the original purchase invoice to verify your warranty
(ii) a product serial number
(iii) a description of the problem
(iv) customer's name, address, and telephone number

j5create does not warrant that the operation of the product will be uninterrupted or error-free. **j5create** is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply to:(a) consumable parts, unless damage has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents ,and broken plastic on ports; (c) damage caused by use with non-**j5create** products; (d) damage cause by natural disasters (flood, fire, earthquake, lighting strike, typhoon etc.,)(e) damage caused by human misuse(lost, accident, abuse, misuse or other external causes) (f) damage caused by operating the product outside the permitted or intended uses described by **j5create** ; (g) damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of **j5create** or a **j5create** Authorized Service Provider; (h) a product or part that has been modified to alter functionality or capability without the written permission of **j5create**; or (i) if any **j5create** serial number on the product has been removed or defaced.
If such a situation occurs, **j5create** will calculate the cost of materials and repair for your reference. This warranty is given by j5create in lieu of any other warranties expressed or implied.

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Regulatory Compliance

FCC
This equipment has been tested and found to comply with FCC Part 15 Subpart B and Canada Standard ICES-003 Issue 5, Class B, ANSI C63.4:2009
Operation is subject to the following two conditions:
• This device may not cause harmful interference
• This device must accept any interference, including interference that may cause undesired operation of the device.
CE
This equipment is in compliance with the requirements of the following regulations: European Standard EN 55022:2010/AC:2011 Class B, EN61000-3-2:2006/A1:2009 and /A2:2009,EN61000-3-3:2008 and EN55024:2010 (IEC61000-4-2: Edition 2.0 2008-12
IEC61000-4-3: Edition 3.2 2010-04 , IEC61000-4-4: Edition 3.0 2012-04 ,IEC61000-4-5: Edition 2.0 2005-11, IEC61000-4-6: Edition 3.0 2008-10, IEC61000-4-8: Edition 2.0 2009-09, IEC61000-4-11: Edition 2.0 2004-03)
C-Tick
This equipment is in compliance with the requirements of the following regulations: AS/NZS CLSPR 22:2009/Amdt 1:2010

j5create	Model Name	mini DP+DP	Color	Black only	Scale	100%	Designer	Alexia	Ver	V1-E
	Part Name	QIG	Dimension	成型尺寸：85x110mm 原始尺寸：170x220mm	Unit	mm	Date	2015/03/26		
	Material	70P模造	Notes	單面黑白印刷/十字折						